

Software Problem Occurring on Some Serial Numbers of DAD3350

Outline of software problem

There is a problem that the axes will move even under the situation where an error should occur and axes movement should be disabled when you try to move the axes with the splash cover opened using the maintenance key.

[Request to our customers]

As long as you do not use the maintenance key in the operations other than conditioning of flange or hub mount, this problem will not occur. Therefore, as described in precautions in the instruction manuals, do not use the maintenance key for any purposes other than conditioning.

Details of software problem

On the normal machines, even if you open the splash cover to put the machine in the maintenance mode with the maintenance key turned to the right (to OVERRIDE position), an error occurs and the axes are inoperative when you try to move the axes on the screens other than the FLANGE DRESSING screen [7.1.1] or the AXIS OPERATION screen [7.2].

[Maintenance mode on the machines of the normal status (example)]

When you try to display the BLADE REPLACEMENT screen [4.1] with the splash cover opened, an error occurs, and the axes do not move.

[Maintenance mode on the machines with the problem (example)]

When you try to display the BLADE REPLACEMENT screen [4.1] with the splash cover opened, the axes move to the blade replacement positions.

On the machines with the problem, when you open the splash cover with the maintenance key turned to the right (to OVERRIDE position), all the axes move regardless of which screen is displayed.

On the normal machines, with the splash cover opened, the above operation causes an error. But on the machines with a problem, the axes can move by unintended operation, and it may cause unforeseen injury of the operators.

Applicable serial numbers

This newsletter is applicable to the following serial numbers of DAD3350.

KB6003
KB6005 to KB6030
KB6039 to KB6059
KB6062 to KB6182
KB6187

Correction of the defective software

Our customer engineer will visit you to install the software.

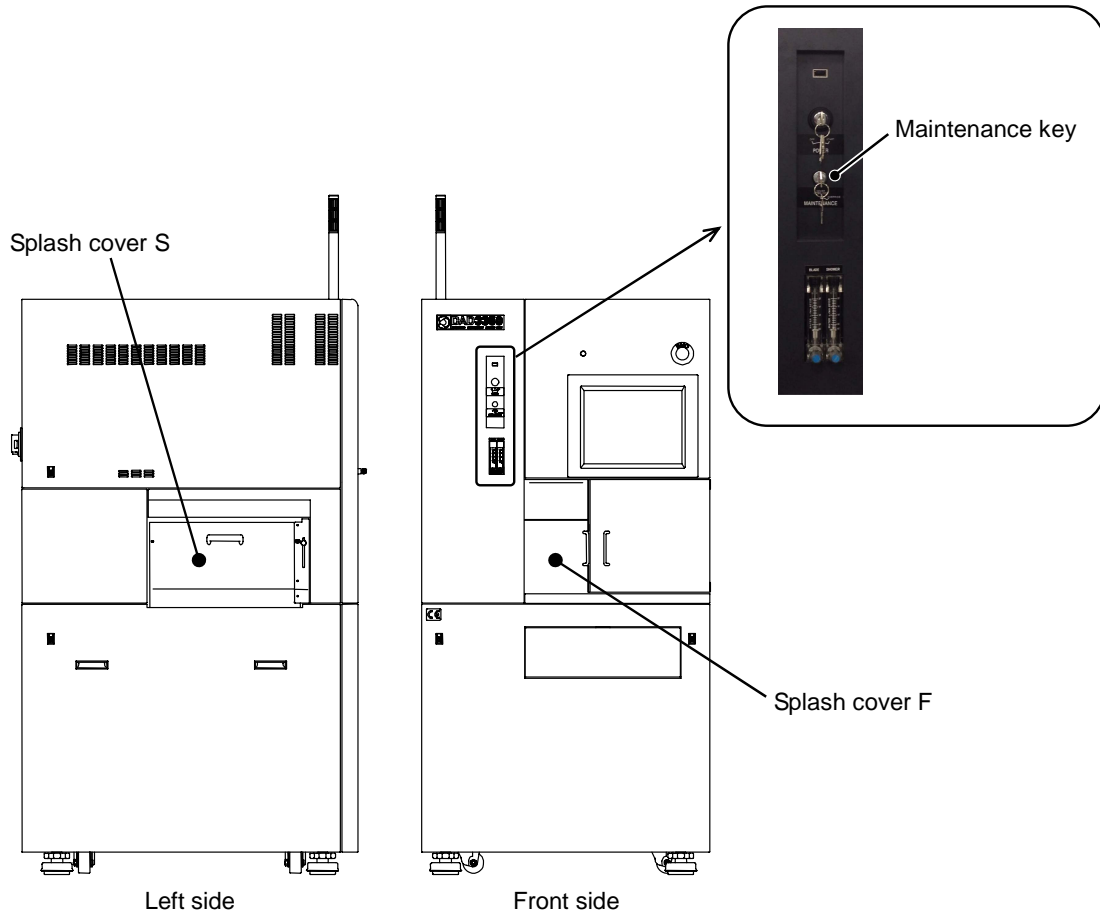
For the visit date, your local DISCO sales representative or customer engineer will inform you later.

Technical Newsletter

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Location of maintenance key and splash covers



Inquiries

Please contact your local DISCO sales representative or customer engineer if you have any questions regarding this matter.
